



CUSTOMER SUPPORT GROUP

5555 Katella Avenue, Cypress, California 90630-5101 (714) 781-7300

00V-281 (07)

## SAFETY RECALL NOTICE

September 26, 2000

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2001-model CY50N ("Jog") Riva Scooters. Our records show that you own one of these scooters.

**The reason for this recall:**

The drain bolt for the transmission oil could come loose during scooter operation. If this occurs, oil could flow out from the drain hole onto the pavement, which could make the rear tire slip. This could lead to an accident/crash and resulting personal injury or death. This failure is because the drain bolt may not have been tightened enough from the factory.

**What Yamaha and your dealer will do:**

To correct this defect, your authorized Yamaha scooter dealer will tighten the drain bolt to the proper specification. There will be no charge to you for this procedure.

**What you should do now:**

Please call your Yamaha dealer and make a service appointment to have this procedure performed. Remember to take this letter with you when you take in your scooter.

**You are requested to avoid riding your CY50N ("Jog") scooter until this modification is performed.**

If you are unable to return to the Yamaha dealer who sold you the scooter, this service will be performed by any authorized Yamaha Riva Scooter dealer. For the name of a dealer near you, call 1-800-8-YAMAHA or visit the Yamaha web site at: [www.yamaha-motor.com](http://www.yamaha-motor.com)

**If you need help:**

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.  
Customer Relations Department  
P.O. Box 6555  
Cypress, CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. Washington, DC 20590, or call the Toll-Free Auto Safety Hotline at 1-888-327-4236.

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If you no longer own  
this Yamaha:

If you have sold your scooter to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Customer Support Group  
Yamaha Motor Corporation, U.S.A.